

# Level 2 Certificate in Travel, Tourism & Events

  
**Ofsted**  
Outstanding  
Provider

Course Level: Level 2

Campus: Newcastle

Subject Type: Accounting, Business, Esports, Computing & Travel

## Course Overview:

Embark on an exciting journey in the travel, tourism, and events industry with our Level 2 Certificate programme. Delve into the fascinating world of hospitality, event planning and customer service where you will gain practical experience in organising travel arrangements, managing events and delivering exceptional guest experiences. This comprehensive programme equips you with the skills and knowledge needed for further study at Level 3 or various roles in the travel, tourism, and events sector. Whether you dream of working in a hotel, travel agency, or event management company, this certificate is your passport to success.

## What's Covered:

The BTEC Level 2 Extended Certificate in Travel, Tourism & Events is a qualification that provides learners with a fundamental knowledge and understanding of the Travel and Tourism industry. This industry is one of the most important contributors to the UK economy and an exciting sector to work in. You will learn about the theoretical concepts used in the industry and the practical knowledge needed to gain experience of the many different job roles available. All Level 2 Extended Certificates are work-related qualifications, designed to offer you a choice of routes into Level 3 programmes and employment, and you will be graded with either a pass, merit or distinction grade for each unit of study.

You will attend college full-time for one year and your timetable will include independent study time to help you complete the work set in class. You will also need to work in your own time in order to achieve the higher merit/distinction grades.

You will continue to improve your English and/or Maths skills in structured lessons, alongside the course, as part of your study programme. If you plan to progress to a Level 3 course you will need to demonstrate a satisfactory level of improvement in English and/or Maths by the end of the year.

On the course you study Core Units to include:

- The UK Travel & Tourism Sector
- UK Travel & Tourism Destinations
- International Travel & Tourism Destinations
- Travel & Tourism Business Environments

## Specialist modules may include:

- Promotion and Sales in Travel and Tourism
- Delivering Travel & Tourism Customer Experience
- Work Related Experience
- Holiday Representatives
- UK Travel Agency Operations
- UK Visitor Attractions

**100%**  
pass rate

**Progress**  
to Level 3

The course is about the practical development of business knowledge and skills. You learn, and are assessed, by doing. To help you, there is a team of friendly, approachable tutors, committed to your success, who will encourage you to use the college's extensive resources, including computer facilities, library, private study area and careers and counselling service.

### **Entry Requirements:**

You will need 4 GCSEs at grade 3 or above, to include Maths &/or English. Alternatively you may have completed a related Level 1 course to Merit grade plus Maths &/or English at grade 3. You are also asked to attend a college interview to establish that the course is suitable for your career intentions.

### **Assessment Information:**

You are continuously assessed throughout the course. Two exams (20%) and coursework (80%). For each unit, national standards are laid down, in which you have to show you are competent. Your tutors ensure that you are given opportunities to do this through projects, assignments, case studies and problem-solving situations. Two of the units are externally assessed by an exam in January.

### **Fees and Financial Support:**

**This course is free for anyone aged 16 – 18.**

### **College Maintenance Allowance (CMA):**

Anyone with a gross household income under £30,000 can receive financial support to cover college related costs such as transport, meals, course equipment and uniform. Bursary support is based on individual circumstances and will be allocated to best suit your individual needs. A range of other financial support is available depending on your personal circumstances. For more details visit [nscg.ac.uk/finance](http://nscg.ac.uk/finance)

### **Progression:**

On successful completion of the course you gain a widely recognised Level 2 qualification, the EDEXCEL Level 2 Extended Certificate in Travel & Tourism. A Merit or Distinction grade may allow you to progress onto Level 3 qualifications.

### **What else do I need to know?**

Alongside the BTEC Level 2 Certificate programme, there will be a range of additional enrichment activities which will support your learning - there are also a variety of course trips and activities.

## **How do I find out more?**

If you wish to find out more you can contact Laura Chamberlain, Curriculum Leader in Travel and Tourism with Events, by emailing: [laura.chamberlain@nscg.ac.uk](mailto:laura.chamberlain@nscg.ac.uk)