

Quality Practitioner Apprenticeship

Ofsted Outstanding Provider

Course Level: Level 4

Campus: Stafford

Subject Type: Accounting, Business, Travel & Legal

Course Overview:

The Level 4 Quality Apprenticeship Standard equips individuals with the essential skills to ensure organisations meet quality standards and regulatory requirements across various sectors.

What's Covered:

Combining academic study with hands-on experience, this Level 4 apprenticeship equips learners with the knowledge and practical skills needed to improve quality performance across products and services. Apprentices will develop quality control plans, deploy quality policies and governances frameworks, and build the confidence to guide and support colleagues in enhancing quality competency and performance.

The course also focuses on planning and conducting audits and other assurance activities, as well as solving quality-related challenges such as non-conformances. Learners will gain experience in applying effective quality risk management and mitigation strategies to support the successful development and implementation of new products and services.

Individuals will be responsible for providing Quality duties within the following key areas:

- Support Senior Quality Practitioner and Leaders to formulate Quality Strategy
- Contribute to the management of customer satisfaction and supplier performance
- Deploy Quality Policies and Governance
- Guide and support others to improve quality competency and performance
- Plan and Conduct Audits and other assurance activities
- Develop Quality Control Plans and products/services
- Provide guidance on use of methods/tools to improve quality performance
- Solving Quality problems, such as non-conformances, and overcoming challenges to the implementation of solutions
- Effective application of quality risk management and mitigation to drive new products/services development

Entry Requirements:

- Minimum GCSE C/4 maths and English
- Experience of the environment
- You will need to be working in a Quality based role

Assessment Information:

Includes observations of performance, responses to written / spoken questions, projects undertaken/assignments to show you knowledge and understanding; portfolio of evidence, through the research undertaken.

End Point Assessment

This comprises of:

- Work based project with presentation and questions and answers
- Professional discussion underpinned by a portfolio of evidence

Fees and Financial Support:

While you are on an apprenticeship your employer pays you a salary and supports you whilst you undertake training.

Progression:

Your assessor will discuss with you and your employer on your progression options.

What else do I need to know?

On an apprenticeship programme you usually work for a minimum of 30 hours a week for the employer and then have one day a week at college or designated time in the workplace. Whilst you are on the apprenticeship your employer pays you a salary, this includes all off the job training.

How do I find out more?

Telephone: 01782 254287 (Newcastle office) or 01785 275600 (Stafford office) Email: apprenticeships@nscg.ac.uk