

Healthcare Support Worker Intermediate Apprenticeship Standard

Ofsted Outstanding Provider

Course Level: Level 2

Campus: Newcastle

Subject Type: Care, Education, Nursing & Midwifery

Course Overview:

This apprenticeship equips individuals with the skills and knowledge needed to provide essential care and support to patients in healthcare settings. Apprentices learn about patient hygiene, vital signs monitoring and assisting with daily activities, preparing them for roles as healthcare assistants or support workers.

What's Covered:

Healthcare support workers (HCSWs) need to show they can work as part of a team providing high quality and compassionate care to individuals. You will carry out well-defined routine clinical duties like monitoring an individual's conditions (by checking things like blood pressure, temperature or weight), checking on their overall progress, comfort and wellbeing.

Depending on where you work, you may also help them to eat, drink, wash, dress or use toilet facilities. You may be asked to prepare individuals for healthcare activities carried out by other members of the healthcare team, looking after them before, during and/or after those activities in line with their care plan.

You will also carry out non-clinical duties and, depending on where you work, this could include things like keeping records, making beds, tidying up your work area, returning or cleaning the equipment used during a clinical activity. You will be able to address straight forward problems in your day to day work, reporting concerns and changes to the appropriate person in a timely manner.

The topics you will cover whilst training include:

- Working to protocol - role of HSCW
- Provision of care
- Communication
- Health & Safety, CPD

Entry Requirements:

To be able to join the programme apprentices are to have a clear DBS (Enhanced Disclosure and Barring Service).

You will need to hold GCSE 3 (D) or Functional skills Level 1/equivalent in maths and English.

Assessment Information:

To begin with you will be assessed through the completion of the nationally recognised Care Certificate (if not obtained already), which is achieved through your workplace job role, through assignments set in the classroom sessions to show knowledge and understanding. Then completing the programme with an end point assessment which will only be offered when all of the components of the programme including where applicable the achievement of functional skills maths and English at level 1

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DfE Expert Training Providers

Results 13%

above national average

This qualification also has an End Point Assessment which includes:

- Professional discussion underpinned by a portfolio of evidence
- Observation of practice with questions

Fees and Financial Support:

While you are on an apprenticeship your employer pays you a salary and supports you whilst you undertake your training.

Progression:
If you successfully achieve all parts of the apprenticeship, your assessor will discuss your next steps to take. Dependent on your roles and responsibilities, this may be the next level of the subject you have been studying already or a different pathway.

What else do I need to know?
On an apprenticeship programme you usually will work for a minimum of 30 hours a week for the employer and then have one day a week at college or designated time in the workplace.
Some job roles will require a DBS before starting, you will be advised at interview stage if this is required.
Whilst you are on an apprenticeship your employer pays you a salary, this includes all off the job training.

How do I find out more?

Telephone: 01782 254287 (Newcastle office) or 01785 275660 (Stafford office)

Email: apprenticeships@nscg.ac.uk