

Level 2 Certificate in Information, Advice and Guidance (Online)

Ofsted Outstanding Provider

Course Level: Level 2

Campus: Newcastle

Subject Type: Care, Education, Nursing & Midwifery

Course Overview:

Embark on a fulfilling career helping others with our Level 2 Certificate in Information, Advice and Guidance. Learn essential skills in communication, counselling, and resource management. Gain practical experience in providing support and guidance to individuals seeking assistance. This comprehensive program equips you with the knowledge and empathy to make a positive impact in people's lives. Whether you aim to work in education, social services, or community organisations, this certificate sets the foundation for success.

What's Covered:

This course will give an overall understanding of Information, Advice and Guidance.

To be awarded this qualification, learners are required to successfully complete 5 mandatory units:

- Information, advice or guidance in practice
- Developing interaction skills for information, advice or guidance
- Signposting and referral in information, advice and guidance
- The context of information, advice and guidance
- Skills for advice providers

Entry Requirements:

There are no formal entry requirements for this course, however you should have a good level of reading and writing skills.

Assessment Information:

Each learner will be assessed via interactive online resources and end of unit assessment questions. Assessments must be completed in the agreed timescale and submitted to the assessor who will then provide feedback, advice and guidance, and, additional support where needed

Fees and Financial Support:

This course is FREE to adult learners aged 19+ who have been a UK/EU Resident for 3 years or more.

Progression:

There are further Level 2 certificates that you may progress to, which include: mental health problems, dementia care, and infection control, care planning, autism, learning disabilities, equality and diversity. Also you may progress to a Level 2 or 3 Diploma in Adult Health and Social Care or progress on to an apprenticeship within the sector.

What else do I need to know?

This is an online learning course and will require the learner to commit to self study hours in order

to complete the assessments.

How do I find out more?

For more information, please get in touch by contacting Kate Curtis on 01785 275594 or email kate.curtis@nscg.ac.uk