

# Level 2 Certificate in Information, Advice and Guidance



Course Level: Level 2

Campus: Newcastle

Subject Type: Care, Education, Nursing & Midwifery

## Course Overview:

Embark on a fulfilling career helping others with our Level 2 Certificate in Information, Advice and Guidance. Learn essential skills in communication, counseling, and resource management. Gain practical experience in providing support and guidance to individuals seeking assistance. This comprehensive program equips you with the knowledge and empathy to make a positive impact in people's lives. Whether you aim to work in education, social services, or community organizations, this certificate sets the foundation for success.

## What's Covered:

This course will give an overall understanding of Information, Advice and Guidance. The units include for the following topics: Information, advice or guidance; developing interaction skills for information, advice or guidance; signposting and referral information, advice or guidance; information, advice or guidance in context and skills for advice providers.

## Entry Requirements:

Be working or volunteering in a relevant working environment; have a basic level of English in order to complete the written assessments.

## Assessment Information:

Each learner will be assessed via interactive online resources and end of unit assessment questions. Assessments must be completed in the agreed timescale and submitted to the assessor who will then provide feedback, advice and guidance, and, additional support where needed

## Fees and Financial Support:

This course is FREE to adult learners aged 19+ who have been a UK/EU Resident for 3 years or more.

## Progression:

There are further Level 2 certificates that you may progress to, which include: mental health problems, dementia care, and infection control, care planning, autism, learning disabilities, equality and diversity. Also you may progress to a Level 2 or 3 Diploma in Adult Health and Social Care or progress on to an apprenticeship within the sector.

## What else do I need to know?

This is an online learning course and will require the learner to commit to self study hours in order to complete the assessments.

## How do I find out more?

For more information, please get in touch by calling Susan Goodwin, Health and Social Care Assessor on 01782 254121 or email [susan.goodwin@nscg.ac.uk](mailto:susan.goodwin@nscg.ac.uk)